

Access 2 View

Business Guide

2016



WELCOME

Access 2 View is the market leader in property viewing support UK wide. Our service was created to support property companies with physical support on the ground, administrative assistance and ground breaking software. All designed to provide the best viewing experience for your Viewers and to give you a service you can trust in.

Core Service Ethics

Confidentiality

Any information we receive is treated in the strictest of confidence. None of the data you provide will ever be shared with other companies. Our online viewing management system is developed with banking grade security.

Reliability

We know that reliability is a top priority for your customers, and we treat it as a central pillar to our core service beliefs. We have a 99% reliability rate for our viewing services and we are getting stronger all the time.

Professional

Every duty we undertake when representing our clients, you can be assured of our professional conduct throughout. We will not disclose unnecessary or detrimental information without first consulting with you.

What could you achieve with an additional workforce of 4,000?



WHERE WE CAN HELP

Our services have been meticulously compiled in order to support your company, after all what good is a company that doesn't 'add value' to you? Below you can see a summary of the key areas where we have successfully helped companies to improve their services and grow their stock.



Free yours and your staffs time

We can help you free your time to complete valuable tasks including; valuations, call backs, admin and all round service.



Cut your overheads

There are many associated costs that we can alleviate for you, including; HR bills, PAYE, Car and fuel costs, Staff time cost, Training costs and Key management costs to name just a few.



Avoid conflicts of interest

Our research has shown that many of our clients used to offer remote work to their competitors. In doing so they found that they would lose properties and customers. They also found that other companies didn't share the same professional service standards as they had.

Direct Vendor negotiations - Reduced risk of direct negotiations between vendors and buyers.



A professional USP over your competition

Our service allows you to advertise your ability to provide accompanied viewings, building credibility for your brand.

Our trained & experienced property professionals are insured in-house with background checks conducted on our entire team. We are affordable and add value to help you build your business.

VIEWINGS SERVICES

Our selection of Viewings services have been tailored to meet our Clients wide and varying requirements.

Fixed Cost Sales Viewings

The UK's first fixed price viewings pack allows you to budget viewings into the sale process.

Includes key management and is valid for five months or 18 viewings.*



Fixed Cost Lettings Viewings

Our ground breaking viewings pack extends to the lettings industry and is deigned for fast turnaround.

Includes key management and is valid for three months or 12 viewings.*



Single Viewing

When a Single Viewing is all you need , we can arrange attendance within 24hours.



Bolt-On Viewing

With a Single Viewing ordered a Bolt-On Viewing is a reduced price second viewing slot.



Block Viewing

Block viewings are a 60 minute slot that allow four staggered back to back viewings to take place at the property.



Open House

When access is required for a higher volume of viewings, our Open House Viewings will allow for six viewings over a 60 minute slot.



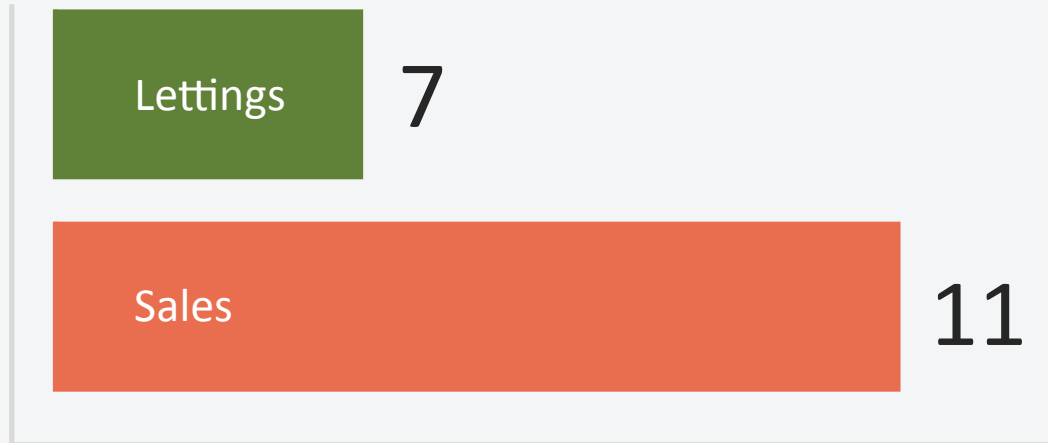
* Whichever comes first.



= Sets of viewings.

VIEWING STATISTICS

UK Average Viewings



“My research and experience suggests that you have a far higher chance of selling to a buyer when they are on accompanied viewings”

Richard Rawlings
Estate Agency Trainer Of The Year

Access 2 View can help you maintain focus on your **core business**.



THE BOOKING PROCESS

The order process at Access 2 View is made to be straight forward for every member of staff. Using our LIVE calendar you'll have access to



KEY MANAGEMENT

We know that key management can be a challenging aspect to managing sales and lettings, that's why we've designed a simple way for Agents and Vendors to send, return, control third party access and arrange handovers.

Using our distribution partners, we have secured a reliable logistical system of key movement between our Clients, Vendors and Our Field Representatives.

User centred experience

The transfer of the keys is made simple with every delivery request supported with step by step instructions.

Key Transfer Instructions

Please ensure you are sending a copy of the original keys only. No liability can be accepted for original sets of keys beyond our standard liability.

Step 1

Wrap the keys in a rubber band to avoid movement OR you can also wrap them in a small plastic bag instead.



Step 2

Remove any personal keyrings that are important and any address details to the property they are for.



Step 3

Place the keys into a small postal 'Jiffy Bag'. Print the label sent and place it on the front and seal.



Step 4

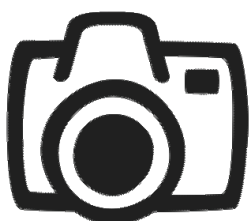
Take the parcel to your local designated drop off point.



We will notify you by TEXT or EMAIL to confirm once the keys have been received safely.

OTHER SERVICES

We only offer services we are confident to provide at the highest standards within the property industry. If you would like to see samples for any of the services outlined below please email us using the details opposite.



Photography

We know that photography is a key component in selling a property, that's why we produce more for less.

20 Photograph's
as a minimum

24/7 Download
Availability

100% Professional
Photographers



Inventories

With industry leading training and practices, our document standards will provide you with the peace of knowing you are using a product that can be relied upon when required.

24hr Turnaround
time

HQ Market leading
product

24/7 Download
Availability



Floor Plans

Using market leading software and an in-house design team we provide high quality floor plans within 24hours of the appointment.

24hr Turnaround
time

3D Plan Upgrade

1/3 Said they wouldn't
enquire without one

Concierge and bespoke services also available.

GETTING STARTED

Send an email to **info@access2view.co.uk** with the services you would like pricing for. We will contact you to arrange for your log in details to be sent to you and for a demonstration of the system if needed.

To find out more about how Access 2 View could help your property business please call us on **0330 111 0908**.



Tel 0116 239 0564 **Email** info@access2view.co.uk **Enquiries:** 0800 023 5657

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